

Impartiality Policy

Islamic Chamber for Halal Services "ICHS" is a Muslim Halal certification body formed by Islamic Chamber of Commerce, Industry, Agriculture "ICCIA" is an affiliated institution of Organization Islamic Cooperation "OIC".

ICHS has been organized in compliance with general Halal standards requirements in such a way of providing Halal conformity assessment services, and it understands the importance of impartiality in carrying out its services, managing conflict of interest, and ensuring the objectivity of its Halal management system certification activities.

ICHS undertakes to safeguard impartiality, transparency, objectivity, Islamic values and independence of its operations and certification activities, Top management of ICHS considers these values are paramount to instilling confidence and trust in the integrity of ICHS services to its clients and stakeholders.

This shall be achieved by applying its policies and procedures in a manner that:

- Ensure non-discrimination, where its services are announced and offered to all Halal producer/provider in a fair and equitable manner regardless of size, location, membership in any association or groups.
- Avoid potential conflict of interest that may result from certification activities and decision-making process.
- Avoid commercial, financial or other pressures that may compromise impartiality of ICHS operations or activities in the provision of its services.
- Identify analysis, evaluate, treat, monitor risks related to impartiality of ICHS activities, and relationship of its personnel, and demonstrate how to eliminate or minimize such risks.
- Ensure impartial complaints and appeals process is open and transparent to all stakeholders.
- Avoid the provision of services that affects its impartiality, such as engaging or offering consultancy, internal audit, product design, product distribution, installation services to halal producers/providers.
- Avoid compromising its impartiality and status in any service that could affect our integrity, only offers support, provide advisory services in our area of expertise to stakeholders that does not constitute any conflict of interest with ICHS role.
- Ensure providing both internal and external personnel, the competences required to operate in accordance with impartiality and ask all its personnel to commit to promptly reveal any situation that may constitute a conflict of interest.
- Ensures that the principles of impartiality and non-discrimination are upheld within our committees to protect the integrity of the system.
- Ensuring the effective involvement of interested parties through balanced representation.

CEO Signature

Ashraf El Tanbouly
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